

## Why Do Gas Fireplaces Need Annual Maintenance?

- Safety- Gas Fireplaces need inspected every year for gas leaks to prevent carbon monoxide poisoning or fires
- Safety- Birds, bugs, and other debris can clog vents causing poor combustion or indoor air quality
- Beauty- Soot can build up inside and on the glass of fireplaces, even properly functioning ones and log or ember placement can diminish the look of your fire.
- Protection- Gas fireplaces have wear and tear over time just like other appliances. Components, like valves, seals, or blowers, need tested and cleaned so they don't fail when you need them most.

\*Please see your paperwork, manual, and warranty information from your gas fireplace, insert, or stove for individual maintenance needs.



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## Call Us Today

David White Services  
P.O. Box 250  
Athens, Ohio 45701

740-654-4328  
740-594-8381

### Terms and Conditions

We agree to perform service as outlined on this form for the program and equipment specified. For our Maintenance program we agree to do one maintenance check annually during our regular working hours. Regular working hours are Monday-Friday 8 am- 4 pm. The contract is valid from our receipt of payment until 365 days later. This agreement shall be governed by the laws of the State of Ohio or West Virginia based on the covered property's location. The Service Provider will maintain liability insurance to cover any damages caused during service. The discount for multiple systems on our Seasonal Plus plan is 10% off per system.

**Qualifying Equipment:** Equipment to be included in our Maintenance program must have an inspection to make sure they are in working order. Unvented products, gas log sets, and wood fireplaces do **not** qualify for either maintenance program. We reserve the right to decide which equipment qualifies and to not sell this agreement for any reason due to equipment and to terminate this agreement if equipment no longer qualifies. The provider is not responsible for any damage or malfunctions resulting from improper installation or service by a third party, prior repairs, or customer negligence or misuse. This plan is not a warranty. It does not replace or extend the original manufacturer's warranty on your equipment.

**Conditions:** We will endeavor to render prompt and efficient service, but it is expressly agreed that we will in no event be liable for damage or loss caused by delay of service, including but not limited to, rental reimbursement for non-functioning fireplaces, stoves, nor any heating and cooling equipment. David White Services, Inc shall not be liable for any injuries, illness, death, or property damage sustained by the property owner nor any renters of covered property. We will not reimburse the costs of utilities. We reserve the right to reject any agreement, if an inspection shows the equipment to be in such condition that service will be unsatisfactory to either party. We reserve the right to not renew this agreement for any reason. If the customer allows the agreement to expire, no discounts will be applied until 10 days after the renewal has been accepted. Customer shall provide access to the property and utilities necessary for performing maintenance services. If a maintenance visit is scheduled and the customer is not home, our obligation is fulfilled. While the provider strives to offer timely service, this agreement does not guarantee a specific response time for non-emergency situations.

**Exclusions:** It is mutually agreed that this agreement covers only factory installed equipment components and does not cover the labor for venting, electrical work beyond the equipment, plumbing work beyond the equipment, any work required due to negligence, misuse of equipment, damage caused by fire, flood, acts of God, shortage of electrical or water supply, sabotage, or damage caused by freezing, insects, or animals. This agreement does not cover the repair of any fireplace mantle, hearth, decorative tile, wood, stone, or finishing material. No service will be rendered under this agreement if the customer has a past due account.

## Do you want Reliable Warmth?



(740)594-8381  
(740)654-4328



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# Choose the plan that's right for you!

## Gas Fireplace/Insert/ Gas Stove

	Basic	Preferred
<b>Low Monthly Payment Per System</b>		<b>\$21</b>
<b>Annually per System</b>	<b>\$216</b>	<b>\$252</b>
<b>Maintenance Visit per Year (reg \$215 each)</b>	<b>1</b>	<b>1</b>
<b>Regular Hours Inspection Fee (reg \$125)</b>	<b>\$100</b>	<b>\$50</b>
<b>Priority After Hours Fee (reg \$219)</b>	<b>\$150</b>	<b>\$100</b>
<b>Discount on needed repairs</b>	<b>10%</b>	<b>20%</b>
<b>Professional Service by Certified Techs</b>	✓	✓
<b>Glass Assembly Cleaning</b>	✓	✓
<b>21 Point Clean &amp; Safety Check</b>	✓	✓
<b>Replace Remote Batteries</b>		✓
<b>Replace Embers</b>		✓
<b>Discount for Multiple Systems</b>		✓

**Excessive build-up  
of soot is the #1 reason  
gas fireplaces breakdown.**

*"The man who came  
to relight our fireplace  
was polite, knowledgeable  
and very helpful. He added  
to the looks of our fireplace  
which was greatly appreciated.  
I would highly recommend  
them to anyone."*  
-T. Roak

## The Comfort Club is the best around!

### 21 Point Fireplace Cleaning & Safety Check

- \* Check pilot operation for safety
- \* Check necessary trim for damage
- \* Remove & clean glass assembly
- \* Vacuum & clean interior box
- \* Inspect burners for corrosion from age
- \* Inspect intake & exhaust vents
- \* Inspect & clean pilot assembly
- \* Inspect embers
- \* Align logs & media per manual diagram
- \* Inspect gasket assembly for seal
- \* Verify accessory lights function
- \* Vacuum & clean control area
- \* Verify & tighten wiring connections
- \* Check batteries in remote
- \* Inspect & test fan assembly
- \* Wipe down exterior of box and trim
- \* Verify burn pattern
- \* Verify all remote functions
- \* Inspect exterior venting
- \* Provide customer education of fire safety

**Discount on most  
commonly replaced parts  
(must still be available  
from manufacturer)**

-control module  
-handheld remote  
-pilot assembly  
-burner  
-logs  
-embers  
-decorative stones  
-lightbulbs  
-ignitor  
-safety switches